

Data Handling Statement.

Precise answers to the questions careful practitioners ask. This statement sets out facts about how practitioner material is handled; it does not give legal advice, and practitioners should satisfy themselves of their own obligations.

1. Where your material lives

Documents are read **in the browser, on the practitioner's own computer**. They are not uploaded to Probative. Probative's servers store **no document content** — only account details and the matter reference (name and number) needed for the tax invoice. Nothing persists after the browser window closes; work product exists only in the session and in any exports the practitioner saves.

2. How the AI processes it

To read the material and draft the documents requested, pages are transmitted **encrypted (TLS)** to our AI provider and processed under **commercial enterprise terms** which provide that customer content:

- is **never used to train** any AI model;
- is **never published** or made available to any other party;
- is **not reviewed by humans** in the ordinary course of processing.

The provider retains API inputs and outputs only **transiently, for trust-and-safety purposes, before deletion**. A zero-data-retention arrangement is in progress; this statement will be updated the day it takes effect.

3. The character of the disclosure

Stated as fact, for the practitioner's own assessment: nothing is communicated to the public; no other party can access the material; the transmission is confidential, to a service provider bound by the terms above, solely for the practitioner's own preparation of the client's matter. It is of the same character as the confidential use of transcription, copying, translation or eDiscovery providers in litigation.

Probative does not provide legal advice and expresses no legal conclusion.

4. Built for the Practice Direction

For those that practise in family law: Probative was built by Australian family lawyers with the Court's **Practice Direction of 29 May 2026** on the use of AI in mind. Every output is referenced to its source — page and paragraph — so it can be verified before it is relied on. Outputs are drafting aids, not advice; the practitioner's duty to the Court is unaffected and remains theirs.

5. Questions

Write to email@probative.app — we would rather answer precisely than glibly. The current version of this statement is always at probative.app/trust.

Statement current at 18 September 2026.